

Enabling/Disabling Guide by SimpSocial Integrations in Connect CRM

As a dealership CRM Administrator

To enable Guide by SimpSocial access to CRM data:

1. As a dealership CRM administrator*, go to the “Partner Enablement Page” at **Settings > Dealer Settings > Partner Enablement**
2. Under **Application Service Providers**, locate **Guide by SimpSocial** and toggle the integration **ON**
3. Accept the terms in the Confirmation dialogue box (to **disable** the integration, toggle it OFF using the same process)

The screenshot shows the Connect CRM interface. At the top, there is a navigation bar with the Connect logo and user information. Below the navigation bar, there is a "Partner Enablement" section. Under "Application Service Providers", there is a table with columns for "Partner Name", "Last Updated By", "Last Updated Date", and "Status". The "SimpSocial (https://simsocial.com)" entry is highlighted. A "Confirmation" dialog box is open, asking for confirmation to enable the partnership. The dialog box contains the following text: "By enabling this Partnership, I certify that: Must select all: [x] My organization has an established business relationship with this partner, [x] I have configured all CRM settings required to support the partner integration (if applicable), [x] The partner may have access to read and write Connect CRM data, [x] The partner is authorized to bill my organization for its services (if applicable), [x] The partner may disable the integration for cause (i.e. misuse, lack of payment, etc.)". There are "Accept" and "Cancel" buttons. A second "Confirmation" dialog box is also shown, asking for confirmation to disable the partnership. The dialog box contains the following text: "You are about to disable a partner integration. If you continue, the partner service will not be able to read / write data with Connect CRM. Please be sure to cancel the agreement with the vendor to terminate billing, if applicable." There are "Accept" and "Cancel" buttons. The status toggle for the SimpSocial entry is shown as "ON" with a "2" next to it.

*VinSolutions employees are not permitted to enroll dealerships in 3rd party integrations without expressed written consent, so this must be done by a qualified dealership employee with guidance from Guide by SimpSocial, if necessary.

Viewing/Removing Dealership Subscribers as Guide by SimpSocial (via API)

As Guide by SimpSocial (a Connect CRM API partner)

With **Guide by SimpSocial** toggled ON within the CRM's Partner Enablement Page, **Guide by SimpSocial** will now be able to see Connect CRM dealership subscribers (including demo/trial/test dealerships) using the CRM's APIs. The GET Organization/Dealers API response includes the VinSolutions **dealerId** (which is required for most API requests), **Name**, **City**, and **State**.

This list of dealerships (minus demo/trial/test dealerships) also drives end of month billing:

Product List / [Product List](#)

Overview

Support

[Open API Specs](#)

Product User Guide >

GET /gateway/v1/organization/dealers Get the list of dealerships your client application can access

Connect CRM APIs require dealerIds to perform most operations. This endpoint lets you see which dealerships your organization's application may access. For Partner applications, you can place a request to this endpoint to verify a dealership Admin has successfully enabled the integration in the CRM under **Settings > Dealer Settings > Partner Enablement**

Parameters

No parameters

Responses

Code	Description	Links
200	OK	No links

Media type: application/json

Controls: Accept header

[Example Value](#) | [Schema](#)

```

{
  "href": "string",
  "count": 0,
  "items": [
    {
      "dealerId": 0,
      "name": "string",
      "city": "string",
      "state": "string"
    }
  ]
}
```

If **Guide by SimpSocial** needs to remove a dealership subscriber for any reason (no contract, failure to pay, etc.), it can do so programmatically using the following API request:

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Product User Guide >

POST /gateway/v1/organization/dealers/id/{dealerId}/remove Remove your client application's access to a dealership's data

For Partner applications, using this endpoint signals that you do not have an active business relationship with the dealership. Your application's access to CRM data will be removed and the dealership will not appear on future invoices.

Parameters

Name	Description
dealerId * <small>required</small> <small>Integer (\$Int32)</small> <small>(path)</small>	The VinSolutions dealerId to remove your organization's access to.

Responses

Code	Description	Links
204	No Content	No links

For complete API documentation, visit <https://developer.coxautoinc.com>.

Enabling/Disabling SimpSocial Integrations in Connect CRM

As a dealership CRM Administrator

To enable SimpSocial access to CRM data:

1. As a dealership CRM administrator*, go to the “Partner Enablement Page” at **Settings > Dealer Settings > Partner Enablement**
2. Under **Event Subscribers**, locate **SimpSocial** and toggle the integration **ON**
3. Accept the terms in the Confirmation dialogue box (to **disable** the integration, toggle it OFF using the same process)

The screenshot shows the 'Partner Enablement' page in the Connect CRM interface. The page is titled 'Partner Enablement' and has a sub-section for 'Event Subscribers'. A table lists subscribers, with 'SimpSocial (https://simsocial.com)' selected. A toggle switch next to it is in the 'ON' position, marked with a '2'. A confirmation dialog box is open, asking for agreement to the terms of the partnership. The dialog box contains the following text: 'By enabling this Partnership, I certify that: Must select all: [x] My organization has an established business relationship with this partner [x] I have configured all CRM settings required to support the partner integration (if applicable) [x] The partner may have access to read and write Connect CRM data [x] The partner is authorized to bill my organization for its services (if applicable) [x] The partner may disable the integration for cause (i.e. misuse, lack of payment, etc.)'. There are 'Accept' and 'Cancel' buttons, with the 'Accept' button marked with a '3'. Below the dialog box, there is an 'or' separator and another dialog box for disabling the integration, which also has 'Accept' and 'Cancel' buttons, with the 'Accept' button marked with a '3'.

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Viewing/Removing Dealership Subscribers as SimpSocial (via API)

SimpSocial (a Connect CRM API partner)

With **SimpSocial** toggled ON within the CRM’s Partner Enablement Page, **SimpSocial** will now be able to see Connect CRM dealership subscribers (including demo/trial/test dealerships) using the CRM’s APIs. The GET Organization/Dealers API response includes the VinSolutions **dealerId** (which is required for most API requests), **Name**, **City**, and **State**.

This list of dealerships (minus demo/trial/test dealerships) also drives end of month billing:

Product List / [Organization](#)

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GET `/gateway/v1/organization/dealers` Get the list of dealerships your client application can access.

Connect CRM APIs require dealers to perform most operations. This endpoint lets you see which dealerships your organization's application may access. For Partner applications, you can place a request to this endpoint to verify a dealership Admin has successfully enabled the integration in the CRM under **Settings > Dealer Settings > Partner Enablement**.

Parameters

No parameters

Responses

Code	Description	Links
200	OK	No links

Media type:

Controls: [Accept header](#)

[Example Value](#) | [Schema](#)

```

{
  "href": "string",
  "count": 0,
  "items": [
    {
      "dealerId": 0,
      "name": "string",
      "city": "string",
      "state": "string"
    }
  ]
}

```

If **SimpSocial** needs to remove a dealership subscriber for any reason (no contract, failure to pay, etc.), it can do so programmatically using the following API request:

Product List / [Organization](#)

Overview

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Open API Specs

Product User Guide >

POST `/gateway/v1/organization/dealers/id/{dealerId}/remove` Remove your client application's access to a dealership's data

For Partner applications, using this endpoint signals that you do not have an active business relationship with the dealership. Your application's access to CRM data will be removed and the dealership will not appear on future invoices.

Parameters

Name	Description
dealerId * required integer (\$int32) (path)	The VinSolutions dealerId to remove your organization's access to.

Responses

Code	Description	Links
204	No Content	No links

For complete API documentation, visit <https://developer.coxautoinc.com>.

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2. Under **Application Service Providers**, locate **Guide by SimpSocial** and toggle the integration **ON**
3. Accept the terms in the Confirmation dialogue box (to **disable** the integration, toggle it OFF using the same process)

The screenshot displays the 'Partner Enablement' page in the Connect CRM system. The page title is 'Partner Enablement' and it is under the 'Dealer Settings' menu. The main content area is titled 'Application Service Providers' and lists 'SimpSocial (https://simsocial.com)'. A 'Status' toggle switch is visible, which is currently turned off. A confirmation dialog box is open, showing the following text: 'Confirmation', 'By enabling this Partnership, I certify that:', 'Must select all', and four checked items: 'My organization has an established business relationship with this partner', 'I have configured all CRM settings required to support the partner integration (if applicable)', 'The partner may have access to read and write Connect CRM data', and 'The partner is authorized to bill my organization for its services (if applicable)'. The dialog box also includes an 'Accept' button. Below the dialog box, the word 'or' is displayed, followed by another confirmation dialog box for disabling the integration, which includes the text: 'Confirmation', 'You are about to disable a partner integration. If you continue, the partner service will not be able to read / write data with Connect CRM. Please be sure to cancel the agreement with the vendor to terminate billing, if applicable.', and an 'Accept' button.

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